

The values of safety, integrity and sustainability are essential to our goal: research, develop and manufacture functional ingredients to support the well-being of everyday life.

FLANAT Research has equipped itself with a Quality Management System (QMS) compliant with the provisions of the UNI EN ISO 9001:2015 standard, established and structured with the aim of improving its technical and economic efficiency and making customer service better and more effective.

Quality is an integral part of our company philosophy.

Improving the quality of our products and innovative production processes and new technologies has always been our main goal.

Our mission to accomplish the highest level of Quality is achieved through the continuous implementation of the following objectives:

- **Quality of botanical raw materials**

The most important prerequisite. We pursue this objective through a careful selection of cultivars and cultivation fields, harvesting period and harvesting methods, drying conditions, botanical identification of the plant and the part of the plant to be used.

- **Compliance and enforcement of food regulations**

Internal quality standards that allow us to obtain a reliable product that complies with the parameters required by national and international guidelines.

- **Environment and Sustainability**

Recover nutrients from products derived from primary agricultural crops and/or from their transformation to improve the sustainability of the industrial process. We are committed to sustainable agriculture that generates environmental, social and economic benefits, without using too many resources or causing pollution.

At FLANAT Research we believe that teamwork and everyone's support are fundamental to achieving our high-quality standards.

Quality policy is an integral part of our daily commitment and is made possible by values such as optimism, communication and innovation.

With the Shareholders and the members of the Board of Directors we review the progress of the Quality results regularly, during the Management meetings. I have communicated "our" Quality Strategy to our central staff functions and to all our collaborators.

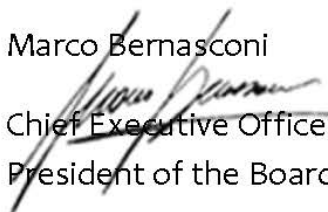
Sharing and awareness of "our strategy" represents "our strength".

We therefore have the necessary resources to implement the actions.

To this end, all members of the Organization must commit themselves, within their competence, to achieving the set corporate objectives.

The Company Management, and in particular the members of the Quality Function, are available to all staff to provide the necessary assistance and collect all observations aimed at improving the effectiveness and rationalization of the System itself.

Marco Bernasconi


Chief Executive Officer
President of the Board